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Overview

This article walks through the steps to flag an address as **no longer current** within a contact's record card. The address will still be **retained** it just **won't display** when opening the record (by default) and it won't display in **the grid** when running <u>search queries</u>.

Tip: Become a master of address management in Trail Blazer by <u>reading this</u> in-depth tutorial.





Navigate to the Contacts (Voters/Donors) list.



Run a **search** for the contact you **need** to flag the address as **no longer current** for and **click on their name** to open the record card. *In my example I used Beverly Dorgan.*



2. Search for the contact's record that you need to modify an address for.

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3. Click on on their name to open the contact's record card.

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Navigate to the **Address** tab and click the red [x] under the address that you need to mark as no longer current. *In my example there was only one address present.*



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Click the red [x] to 'delete' the address. KNOWLEDGE BASE <u>www.trailblz.com/kb</u>

NOTE: this will not delete the address from your database



You'll get a warning message with details on what's about to happen. If you're 100% sure you need to flag this address as no longer current, click **[OK]**. You can always reinstate the address in the future if need be.



The address will now be **hidden** by default when viewing this contact record.



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The address will disapear from the contact's record card.



If there's another address present that's their current address you'll want to flag it as such or add their new address at this point if you have one.

To view the address you can **uncheck** the box for **Current Addresses Only** (which is always checked by default).



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Click [Save and Close] in the bottom-right of the contact record card to finish.



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Run a search for the person back in the Contacts (*Voters/Donors*) list to verify the address no longer displays in the grid. *If you marked a different address as their new default address, that address will display instead.*



Run a search for the contact that you just marked the address as no longer current for.

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The related resources below link to a wide variety of other articles and videos related to this topic.



YouTube Channel

- Knowledge Base Articles

- 3rd Party Resources



Related Resources

Article: Address Management
Article: Auto-Merging Duplicate Address Records
Article: Automatically Conform Addresses
Article: Unable to Make A Change to an Address
Article: Fixing and Cleaning Up Address Misspellings En Masse – Typical when Users Enter a City or State with Slightly Different Spellings
Article: <u>Refreshing your Address Records with Political Jurisdiction Data i.e. CD, SD, LD</u> (Only Applies to Customers who Live in a State we Provide
Updated Voter Data For)
Article: Address Normalization (unlimited addresses per person) – Retired Article
Article: How to Print Household Labels
Article: How to Print Mail-Merge Address Labels
Article: Printing Envelopes
Article: (Mail-Merge) – How to Write a Letter, and Save it as a Template
Article: Mail Merge – Write a Letter

Video: Updating or Changing Data in a Field for all or Some of Your Records

Trail Blazer Live Support



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- Email: <u>support@trailblz.com</u>
- **Facebook:** <u>https://www.facebook.com/pages/Trail-Blazer-Software/64872951180</u>
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* As a policy we require that you have taken our intro training class before calling or emailing our live support team.

<u>*Click here*</u> to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

* After registering you'll receive a confirmation email with the instructions for how to log into the <u>GoToMeeting</u> session where we host our live interactive trainings.

* This service *is* included in your contract.